

HIPAA & Privacy

The Health Insurance Portability and Accountability Act (HIPAA) provides safeguards to protect your privacy. Implementation of HIPAA requirements officially began on April 14, 2003.

There are specific rules and restrictions on who may see or be notified of your Protected Health Information (PHI). These restrictions do not include the normal interchange of information necessary to provide you with office services. HIPAA provides certain rights and protections to you as the patient. We balance these needs with our goal of providing you with quality professional services and care. Additional information is available from the U.S. Department of Health and Human Services.

Bhamb Spine has adopted the following policies:

1. Confidentiality

Patient information will be kept confidential except as is necessary to provide services or to ensure that all administrative matters related to your care are handled appropriately. This specifically includes the sharing of information with other healthcare providers, laboratories, health insurance payers as is necessary and appropriate for your care. The normal course of providing care means that such records may be left, at least temporarily, in administrative areas such as the front office, examination room etc. Those records will not be available to persons other than office staff. You agree to the normal procedures utilized within the office for handling charts, patient records, PHI and other documents or information.

2. Appointment Reminders

It is the policy of this office to remind patients of their appointments. We may do this by telephone, email, text, US Mail or by any means convenient to the practice and/or as requested by you. We may send you other communications informing you of changes to office policy and new technology that you might find valuable or informative.

3. Vendor Access

Bhamb Spine utilizes a number of vendors in the conduct of business. These vendors may have access to PHI but must agree to abide by the confidentiality rules of HIPAA.

4. Government Inspections

You understand and agree to inspections of the office and review documents that may include PHI by government agencies or insurance payers in normal performance of their duties.

5. Privacy Concerns

You agree to bring any concerns or complaints regarding privacy to the attention of the office manager or Dr. Neil Bhamb.

6. Marketing

Your confidential information will not be used for the purposes of marketing or advertising of products, goods or services.

7. Access to Records

We agree to provide patients with access to their records in accordance with state and federal laws.

8. Policy Changes

We may change, add, delete or modify any of these provisions to better serve the needs of both the practice and the patient.

9. Patient Rights

You have the right to request restrictions on the use of your protected health information and request changes to certain policies concerning your PHI.